

# Programme & Project Management, Controls and Project Recovery



## ABOUT US

PDSI Group is an independent privately owned Construction and Infrastructure Consultancy specialising in programme and project management, PMO management, project controls, cost planning and cost management, forensic planning, project turnaround and management of the systems engineering lifecycle. The quality of service that we provide, and our successful delivery of outcomes is underpinned by our market leading director led assignments. We achieve this through a collaboration focussed on stand-alone client facing assignments. Our drive to establish long lasting improvements and success in fast changing and uncertain environments, is embedded in our DNA. This is reflected in our behaviours and unrivalled commitment to continually enhance outcomes for our clients and all those we work with.



We will deliver projects of any scope and any size using an incredibly proficient agile and people-centric service. We have been trading for over 25 years and boasts significant multi sector experience with high profile projects such as Heathrow Terminal 2, Cross Rail, Transport for London Overground & Underground Projects, Thameslink, Network Rail frameworks, Department for Transport STAR frameworks providing governance and specialist oversight services across Rail sector, redevelopment of London St. Pancras Station, Osprey EVR motor vehicle charging roll-out, private sector healthcare including development of 15 health care facilities for Cygnet Health Care, major urban regeneration hub at Birmingham and HS2 and retail roll-outs for telecoms giant Etisalat in UAE, Data Centres UK and EU and more.

We are proud of our collaborative working arrangements with leading names such as Mace, Atkins, G&T, DBEC and GHD and others. We believe that post pandemic, close client collaboration will become more prevalent, and we are committed to this.

## OUR PEOPLE

PDSI seek to employ only the very best people. We undertake a rigorous recruitment process when selecting new recruits into the business, ensuring they, and our supply chain are professionally qualified to industry standards including: RICS, ICE, RIBA and CIOB. Our resources have the expertise and skills to deliver our core service offerings and specialist tools and techniques.

We are also corporate members of the Association for Project Management and as such we set targets for our staff to attain professional membership status as an industry recognised qualification.

We promote innovative thinking when delivering our clients' projects and commissions, encouraging enhanced working to achieve the desired goals. Skilled, confident and committed employees are fundamental to achieving our Clients' objectives.

## OUR CODE OF EXCELLENCE

At PDSI we pride ourselves on the performance of every single member of our team. As well as providing excellent technical support and delivery to our Clients, we place a strong emphasis on our values and behaviours so that we regularly exceed our Clients' expectations.

We achieve this through our Code of Excellence; created by our people, it is the foundation and DNA of our business – an underpinning that enables us to excel at what we do and be the provider of choice to our Clients.



## PROGRAMME & PORTFOLIO MANAGEMENT

Our programme management experts help our clients to define their strategic options and configure complex programmes tailored to those requirements. This might represent a small group of interrelated projects to large scale, complex programmes. We bring together the necessary skills, services and best practice to serve the needs of our clients. Headlines include:

- Programme and strategic planning
- Programme design and structure
- Programme Controls
- Change Management
- Benefits Management
- Risk and Issue Management
- Leadership and Stakeholder Management
- Planning and Control



Arden Cross, Urban Growth Company, Birmingham

## PROGRAMME OFFICE AND PROJECT CONTROLS

All project and programme offices are different and the functions that they are required to perform are usually driven by their stakeholders. Many PMO functions are often perceived to not perform as they are required to or struggle in particular areas. PSDI will undertake a review current PMO operations and identify where improvements are available or where there is poor maturity in processes and templates. We will simplify and standardise all areas within the remit of the PMO to enable delivery of the performance that is anticipated by the customers of PMO products, controls and procedures. This may include:

- Cost Planning and Estimating
- Strategic and integrated Planning
- Risk and Issue Management
- Benefits Realisation
- Templates and Training



- Programme and Project Assurance
- Change Control
- Dependency Management
- Project Controls and Governance
- Stakeholder Management and Communications

PSDI can also provide interim support through the secondment of key project professionals covering any of the above disciplines as a single or multi-layer assignment tailored to our client's requirement for both the short and long term.

## PROJECT MANAGEMENT

We create tailored, flexible commercial solutions, managing risk and ensuring successful delivery with the aim to always exceed our client expectations. Our processes and practices allow us to deliver projects of variable scale and complexity across differing industries.



All of our assignments are Director led and our delivery teams have exceptional, high calibre capability, skills and experience include:

- Project Management
- Commercial Management
- Cost and Financial Management
- Change Management
- Project Governance
- Business case production

We can successfully manage large and small multi-disciplinary capital projects from concept to completion and at any point in between; our services can be adapted to any project or programme environment.

## PROJECT TURNAROUND AND RECOVERY

Turning around under-performing projects can sometimes be a dark art, but at PSDI we just use our proven techniques, our skills and our wide range of experience. Recovering a failing project requires precise skills, experience and an ability to navigate through shades of grey to determine an outcome that is acceptable to both the business and to the stakeholders.

Taking over a troubled project is not the same as starting up a new project and is usually more difficult as maintaining the value that has already been delivered is also a key imperative. Recovery project managers must quickly develop a comprehensive understanding of both what they are about to inherit and the current project environment. This may include:



- A burned-out and emotionally drained team
- Poorly defined outcomes
- A team that may have a lack of faith in the recovery process
- An uncertain and evolving project environment
- Low confidence amongst stakeholders
- Poor morale
- Furious customers
- Nervous management
- Invisible sponsorship and governance
- Difficult suppliers and poor contracts

We have successfully turned around many troubled projects, each have their unique characteristics which are strongly influenced by the timing of the intervention. We have proven processes and techniques already in place although the journey to recovery begins by obtaining an understanding from the client on the issues, aims and priorities to develop and agree a mandate for recovery.

Our approach is shown in this simplified high-level illustration.



It is embedded into our DNA to empathise with our clients and to share their vision. Through taking a holistic view of our client's goals, operational drivers and long-term strategy, we are able to deliver innovative and 'outside the box' solutions that allows us to build long lasting relationships and become a trusted partner. By adopting an all-inclusive 'One-Team' approach in all our assignments, we can consider strategic, operational, commercial, planning, safety, quality, sustainability, risk and logistical factors when making recommendations, which, when combined with our tenacity, innovation, independence and gravitas, means we can deliver varied and value-added solutions time after time.

**Graeme Jakins**  
 Director Programme Management  
[Graeme.Jakins@initiate.uk.com](mailto:Graeme.Jakins@initiate.uk.com)

**Terry Chapman**  
 CEO, The PSDI Group  
[Terry.Chapman@pdsiconsult.com](mailto:Terry.Chapman@pdsiconsult.com)